

Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
Improve Access to Quality Healthcare Services	98	Improved access to quality health care services that is inclusive, responsive and equitable	Hospital Infrastructures constructed and maintained	Number	7	4	3	2	1	0
			Number of New services initiated	Number	6	2	1	1	-	-
			Number of services accredited	Date	8	1st week May 2021	3rd week May 2021	June 1st week 2021	June 3rd week 2021	June fourth week 2021
			Hospital Acquired Infection Rate	Percent	7	less than 12	13	14	15	more than 16
			The rate of Nursing Care Process strengthened	Percent	8	40%	35%	30%	25%	less than 25%
			Patient satisfaction rate	Percent	8	83%	81%	79%	77%	less than 77%
			Initiate the refurbishment activities for the autopsy service	Number	6	2	1	0	0	0
			% of essential drugs available at any point of time.	Percent	8	98%	96%	94%	92%	less than 92%
			% of standard consumables available at any point of time	Percent	8	95%	93%	91%	90%	less than 90%
			% of medical equipment functional at any point of time	Percent	8	More than 90%	88%	86%	84%	82%

Improve Access to Quality Healthcare Services	98	Efficiency and effectiveness in the delivery of health services strengthened	Number of services delivered within standard TAT (9 services)	Percent	10	>75%	>70%	>65%	<65%	-
			The average length of stay	Days	8	9 days	10 days	11 days	12 days	13 days
		Medical waste management initiatives enhanced	Percentage segregation of medical waste to infectious and non-infectious waste.	Percent	6	90%	88%	86%	84%	82%
Transparent, accountable & integrity consciousness and culture strengthened	2	Enhance integrity systems by implementing OIP	Integrity score improved	Percent	2	70% and above	60-69	50-59	40-49	39 and below