

## Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
Digital transformation and innovation in the use of ICT and Media	30	Adoption of ICT for improved service delivery	Number of single source of truth identified and corresponding Application Programming Interface (API) developed.	Number	8	4	3	2	1	0
		Access to information and media enhanced	Access to information and media-enhanced through South Asia Satellite (Ku-band dish installed in rural households)	Number	10	10000	8000	6000	5000	4000
		Culture and tradition kept alive through creative media	Number of local content on creative media and contemporary arts produced	Number	9	90	89	88	87	86
		Ensure affordability, availability and reliability	Studies carried out on (various options and models) for the feasibility of establishing free WiFi and Sungjoen App	Number	3	2 each	1 each	1 each	1 each	-
To improve Public Service Delivery	30	Public Service Delivery enhanced	Percentage of the key public services delivered in compliance to the Service Delivery Standard (1st Jan - 30th June 2021)	Percent	15	95-100%	>70%	>65%	<65%	<60
			Percentage of registration certificate and renewal (vehicle and fitness) completed within the due dates. (Jan-June 2021)	Percent	15	95-100%	>75%	>70%	>65%	<60%
Management and operation of Air transport services	20	Airport safety and security enhanced	Enhancement of airport security, safety and infrastructures	Percent	20	100	80	60	50	40
To achieve the accessibility of ICT Services	7	Harness space services for Socio-Economic Development	Percentage progress on the development of Joint Satellite with Indian Space Research Organization (ISRO)	Percent	5	30	25	20	15	10

To achieve the accessibility of ICT Services	7	Harness space services for Socio-Economic Development	Implement multiple strategies to negotiate prices for internet to enable establishment of an additional International Gateway	Number	2	3	2	1	1	0
To strengthen ICT industry	6	Enhance ICT security	Timeline by which the National Cybersecurity Strategy is drafted and consulted with stakeholders	Date	6	June	After June	-	-	-
To enhance citizen satisfaction of public services	5	Provide connectivity to additional schools, health, centres and government offices	Number of government offices and institutes connected by optical fiber	Number	5	500	400	300	250	200
Transparent, accountable & integrity consciousness and culture strengthened	2	Enhance integrity systems by implementing OIP	Integrity score improved	Percent	2	70% and above	60-69	50-59	40-49	39 and below